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April 9, 2020

To Our Hero Employees,

As we continue to navigate through these challenging times, I want to make certain that you know just how important you are and how much we appreciate your ongoing commitment to your jobs and doing your part in reaching our goal to end the current pandemic. Rest assured, we continue to keep your health and well-being a priority by providing you with safe work practices that follow CDC and DOD guidelines.

I could not be more proud of the outstanding individuals we have representing JOI at every worksite. This includes every single employee who continues to report to work to keep our hospital sites clean and sanitized, serve our military personnel their daily meals, and launder the military's uniforms and the hospitals' linens. This also includes our employees who continue to keep our commissaries stocked and clean, maintain the world's busiest border and Camp Pendleton Base-wide, and answer the many calls on behalf of our Federal Government customers. Hear this loud and clear—

## YOU ARE ALL HEROES AND WE APPRECIATE YOU.

Sometimes it's easy to forget how fortunate we all are in these difficult times of unprecedented massive unemployment and economic disruption that we have a job because the services we perform are essential to the Federal Government. You honor that essential worker designation every day you report to work to support all of the critical missions of our Federal Customers. Be proud of what you do and know how important it is to JOI as well as to all of our customers. I applaud and thank each of you for representing JOI in such an outstanding manner.

With best regards,

Jeff Johnson

Chief Executive Officer

